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PTO/SB/21 (08-03)

Approved for use through 7/31/2006. OMB 0651-0031

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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/370,504
	Filing Date	8/9/1999
	First Named Inventor	Gallant
	Group Art Unit	2666
	Examiner Name	Tran, Phuc H.
	Attorney Docket Number	977-015 (RIC 98-047)

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): 2 Return Postcards
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm and Individual name	Wall Marjama & Bilinski, LLP Daniel P. Malley Reg. No. 43,443	
Signature		
Date	March 1, 2004	

CERTIFICATE OF MAILING		
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this date: March 1, 2004		
Typed or printed name	Kathryn A. Watson	
Signature		Date March 1, 2004

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PATENT CASE NAME/NO. 977-015 (RIC 98-047)

Response #21
3/30/04
Witcher

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Gallant et al.

Serial No: 09/370,504

Filing Date: 8/09/1999

Title: METHOD OF AND SYSTEM
FOR PROVIDING QUALITY OF
SERVICE IN IP TELEPHONY

Group Art Unit: 2666

Examiner: Tran, Phuc H.

RESPONSE

Commissioner for Patents
P.O Box 1450
Alexandria, VA 22313-1450

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RESPONSE TO THE EXAMINER'S OFFICE ACTION

Sir:

In response to the Office Action dated 12/05/2003, designated as Paper No. 20 in the above-captioned application, please enter the following Remarks:

Remarks begin on page 2 of this paper; and

Amendments to the Claims are reflected in the listing of claims which begins on page 7 of this paper.